THE DALAGES FOCUS VOL. 15 JAN

SOUTH CAROLINA

UNITED POSTMASTERS AND MANAGERS OF AMERICA

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PALMETTO FOCUS

CHAPTER PRESIDENT: HOWARD BROWN



In a world where change is often driven by the collective power of voices united, the phrase "Together our voices will be heard" resonates deeply. It serves as a reminder that silence can be a barrier to progress, while speaking out can ignite transformation. When we choose to stay quiet, we allow the status quo to persist, but when we raise our voices together, we create a chorus that demands attention and action.

Throughout history, significant changes have been achieved when people came together to voice their concerns and aspirations. The civil rights movement, women's suffrage, and environmental activism are just a few examples of how collective voices have led to monumental shifts in society. These movements were fueled by individuals who refused to remain silent in the face of injustice and inequality. Their courage to speak out inspired others to join the cause, amplifying their message and creating a powerful force for change.

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In today's world of the Postal Service, the importance of raising our voices is more critical than ever. Social media and digital platforms have given us unprecedented opportunities to connect, share our stories, and advocate for the issues that matter to us. However, these tools are only effective if we use them to speak up and engage in meaningful conversations. Staying quiet in the digital age means missing out on the chance to influence public opinion, shape policies, and drive change for our livelihoods.

Moreover, raising our voices is not just about speaking out against what is wrong: it is also about celebrating and promoting what is right. By sharing positive stories, supporting initiatives that align with our values, and encouraging others to do the same, we can create a ripple effect that spreads hope and inspiration. Together, our voices can amplify the good in the organization and motivate others to join us in making a difference. It is essential to remember that every voice matters. When we advocate for UPMA, our collective voices have the

power to create a better future for all members. Staying quiet may seem like the easier option, but it comes at the cost of progress and change. By choosing to speak up and stand together, we can ensure that our voices are heard, and that our actions lead to a more just and equitable work environment.

In conclusion, the power of collective voices cannot be underestimated. Together, we can challenge the status quo, inspire change, and create a brighter future for all. Let us not stay quiet, for in our unity and determination, we find the strength to make a lasting impact. Together, our voices will be heard, and together, we can!

LET'S WELCOME OUR NEWLY PROMOTED POSTMASTERS



Amy Lenke: Prosperity Postmaster



Alexander Inghilterra: Sumter Postmaster



Chevenda Harville: Cayce West columbia Postmaster Instalation



From left to right: Julie Garris: Vance Postmaster Victoria Pugh: Rembert Postmaster Lisa Turner: Pelion Postmaster



Tiffany Johnson: Newberry Postmaster

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Todd Lenke: Lexington Postmaster

If you want to be featured here, please let us know and send us your picture and info !



CHAPTER EDITOR: TAMMY JO POWELL



Beginning on April 1st, the Career Development and KSA Assistance Team will be available nationwide through the Unitedpma.org website.

Have you ever felt that there is significant career potential waiting to be tapped, perhaps a higher level of success just beyond your reach? Envision yourself armed with the appropriate tools and guidance to elevate your professional journey, allowing your expertise to truly shine and make a meaningful impact in your workplace. The United Postmasters and Managers of America (UPMA) cordially invites you to explore your capabilities and excel in your career.

Upon joining UPMA, you become part of a community committed to the continuous development of its members. We recognize that the path to excellence involves mastering your Knowledge, Skills, and Abilities (KSAs). To support you in this endeavor, we provide access to our Career Development and KSA Assistance Team. This team is equipped to assist you in refining these attributes through the STAR format, a proven method designed to emphasize your professional achievements and experiences. Imagine distinguishing yourself in any professional environment, confidently showcasing your accomplishments through the STAR format. Our team aids you in articulating your experiences by focusing on the Situation, Task, Action, and Result, ensuring that your strengths and successes are highlighted.

Envision transforming your career trajectory with UPMA's Career Development and KSA Assistance Team. This remarkable opportunity enables you to master your Knowledge, Skills, and Abilities (KSAs) using the STAR format, ensuring that you stand out in any professional setting.

Understanding KSAs and the STAR Format: Visualize confidently navigating postal regulations, exhibiting leadership, and resolving complex issues with ease. The STAR format empowers you to present your experiences compellingly, emphasizing the Situation, Task, Action, and Result of your achievements.

An example of an effective KSA: While serving as acting postmaster at Anytown Post Office, I improved holiday mail delivery by implementing a new clerk schedule, conducting daily briefings, and addressing logistics issues through ongoing reporting and communication. This resulted in earlier deliveries, satisfied customers, and a motivated team. These outcomes are documented by the NPA scorecard, 360's, and the Gallup poll. This example underscores the importance of effective KSAs.

Continuous Development of KSAs: Why settle for mediocrity when you can continually evolve? UPMA's educational programs, leadership workshops, at conventions and hands-on learning offer the ideal platform to enhance your KSAs. Embrace new challenges, volunteer for roles in UPMA and within the Postal Service that extend your abilities, and watch your professional capabilities soar.

Unlock your potential. With our support, you can confidently navigate your career path, achieve your goals, and make a lasting impact in the postal service. Your journey to excellence starts now.

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CHAPTER SECRETARY: MISSY LIVINGSTON

We are preparing for our SC state convention, and I would like to take the opportunity to invite each member to the state convention in Rock Hill this year. If you know someone who is not a member, please bring them with you to the convention. The dates are April 11 & 12. On Friday we will have a day filled with training and meetings with some of the district membership team. If you have never been to a state convention, please join us this year. You will receive training to help complete your day-to-day job duties. We are looking for members to be involved with the organization. to become involved leaders of UPMA. I promise you; you will not get the training anywhere else that you will get from this convention. This is an opportunity for you to meet with other members from across our state. Networking is key to knowing who you can call if you need help with something. You will leave with many new friends that you can call on if you have a problem. Like someone once said to me "Be careful of who you call because you don't know who will say she doesn't know what she is doing to others". UPMA has many different events throughout the year that you can attend, we go to Washington, DC, and visit with congressmen and women about postal issues, we go to a national convention each year, which is great to meet postmasters and members from all over the US.

I can not tell you how many friends I have made from all over just by attending different conventions with UPMA. I will leave you with this, you will not get any more training from anywhere than what you will get from attending UPMA conventions. So, I hope to see many in Rock Hill this year. You should have received a registration in the mail, just fill it out and mail it back to me, or you can sign up by going online to upmasc.org





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CHAPTER TREASURER: STEVE LENOIR



In the Greater South Carolina district, we are so blessed to start each day with a positive and uplifting message. Dailey, between 6:00-6:30 am, you can count on an email from UPMA member Stacey Martin. Stacey serves as a training instructor at the National Center for Employee Development. It's a H.Q. position but we are proud to claim her in our SC group. I recently asked Stacey how long you have done this and why do you do it. Here is her response. "I send out motivational morning leadership minutes to thousands of employees throughout our organization. These messages aim to inspire thought, bring smiles and encourage positive engagement among colleagues. What began nearly six years ago in South Carolina has blossomed into one of he most rewarding accomplishments of my 34-year career. Each day, I receive heartfelt messages

from employees at all levels—from Craft to PCES—sharing how these minutes impact their day. They don't just pass the message along, they make it their own, spreading positivity further. My goal is simple, to positively impact at least one person a day, so they, in turn, can influence those around them. I am humbled by the nationwide feedback. The joy, fulfillment and hope I gain from knowing I make a difference in others' lives are immeasurable. My favorite quote, by Maya Angelou, encapsulates my mission: "People will forget what you said, they will forget what you did, but they will never forget how you made them feel." I am deeply grateful to everyone who takes the time to read and share the morning leadership minute. I hope that through these messages, you feel valued, appreciated, encouraged and inspired every day. *****" Over the years, we have had email reduction task force efforts, but no one dared mentioning Stacey's daily emails. Many times, I print out her message to leave on my desk, and often it has motivated me to take action on something that needed to be done.

Thank you, Stacey, from all of us as you continue to uplift and encourage thousands of your co-workers.









NOT ALONE FRIDAY!

Even people who appear resilient and strong can experience struggles and need support. Reaching out shows them that you care and are there for them, even when they don't seem to need it.

YOU DON'T HAVE TO DO THIS ALONE 😂 Have a beautiful and safe weekend!



"Just because hey carry it vell doesn't nean it isn't heavy"





CHAPTER VP AND MEMBERSHIP CHAIR: KELLY STANCIL

On January 18th, I had the exciting opportunity to fly to Dallas, Texas for a membership training session organized by our national membership team. It was a full-day event packed with valuable information and practical tips on how to become top-notch membership team leaders at our state levels. Even though I'm still learning, they had beginner lessons for folks like me who were new to this whole thing. Guess what? South Carolina just won an award for having over 80% of our EAS members enrolled in the UPMA! The trophy will be on display at the state convention in April, and at any other events we attend. A big shoutout to the team that worked so hard to get us here. It's already over 80%, which makes my job a bit tougher, but I love a good challenge. Now, the national team has challenged us to recruit as many as possible. After surviving another peak season, we're ready to hit the ground running and meet you all face-to-face! We don't want to just recruit, we want to know what we can do to help you; what do you want us to take to the national team? What obstacles are you facing? We are all active in our offices, but what my trouble is may not be what your office is facing because no two offices are the same.

We're also thinking of going back to our roots with 3-digit meetings. This way, we can chat about work while having some fun and keeping things small.

UPMA isn't just for postmasters and supervisors. We also represent 204b's and anyone looking to move up in their careers. We now have a KSA team to help members advance in their careers.

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As a member, you can send your KSA requests to this special team, and they'll help you out. Our very own Tammy Powell is part of the team of retirees who are volunteering their time to build our next generation of leaders! I'm so excited for our up-andcoming leaders, including myself! I'm not stopping as supervisor/OIC, but I'm pushing for postmaster.

Hey, let's show the national office that we may be a smaller state, but we're going to crush it this year with big numbers!

Thank you for all you do! I look forward to meeting some of ya'll soon!

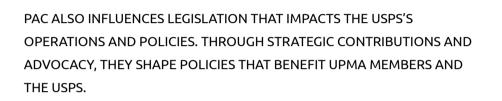




CHAPTER VP PAC CHAIR: SUSAN O'NEAL

POLITICAL ACTION COMMITTEE (PAC) IS CRUCIAL FOR THE UNITED STATES POSTAL SERVICE (USPS) AND THE UNITED POSTMASTERS AND MANAGERS OF AMERICA (UPMA). WE ADVOCATE FOR UMPA MEMBERS AND ENSURE THEIR VOICES ARE HEARD IN THE LEGISLATIVE PROCESS.

THE UPMA PAC SUPPORTS MEMBERS OF CONGRESS AND CANDIDATES WHO PRIORITIZE ISSUES AFFECTING UPMA EMPLOYEES. THIS SUPPORT ENSURES OUR INTERESTS ARE REPRESENTED IN GOVERNMENT DECISIONS, MAINTAINING AND IMPROVING WORKING CONDITIONS, COMPENSATION, AND JOB SATISFACTION.



ADDITIONALLY, PAC PROVIDES PROFESSIONAL DEVELOPMENT AND SUPPORT TO UPMA. PAC IS CRUCIAL FOR THE USPS AND UPMA. THEY PROVIDE A PLATFORM FOR ADVOCACY, LEGISLATIVE INFLUENCE, PROFESSIONAL DEVELOPMENT, AND COMMUNITY BUILDING. BY SUPPORTING PAC, UPMA ENSURES OUR VOICES ARE HEARD AND OUR INTERESTS ARE REPRESENTED IN THE LEGISLATIVE PROCESS.

WE ATTENDED THE UPMA LEGISLATIVE SUMMIT ON MARCH 16–18, 2025. WE ASKED OUR REPRESENTATIVES ABOUT TITLE 39 AND BUYING BACK PRE-CAREER TIME, LIKE WORK DONE AS A PSE, CCA, OR RCA. THIS WILL BE CRUCIAL AS WE RETIRE.











CHAPTER WEBMASTER: ROBERT EDWARDS

Having a mentor is crucial in an industry like ours, and I cannot emphasize this enough. Fortunately, I was introduced to UPMA and a leader served as my mentor. Without that guidance, I would not be where I am today. I was provided invaluable support and coaching that facilitated my success. UPMA assisted me in mapping out my Knowledge, Skills, and Abilities (KSAs), which significantly enhanced my competitiveness during the interview and selection processes.

UPMA's commitment to my professional development went beyond the typical responsibilities of a Postmaster or Manager. They were always available to offer advice, share a wealth of experience, and provide constructive feedback that helped me grow and excel in my role. the dedication to nurturing talent and fostering a positive work environment is truly inspiring.

In addition to mentorship, my mentor's leadership style is characterized by empathy and inclusivity. They ensure that every team member feels valued and heard, creating a culture of collaboration and innovation. The ability of UPMA to lead by example and motivate others has not only transformed me and my team but also positively impacted the entire organization as we pass it along.

I am deeply grateful for the opportunity to learn from such extraordinary leaders. UPMA's influence has been instrumental in shaping my career, and I am confident that this impact will continue to resonate with me and others who take advantage of this mentorship for years to come.





JOIN UPMA HERE OR SIGN UP A NEW MEMBER



PALMETTO FOCUS

CHAPTER RETIREE PRESIDENT: EDITH BRADSHAW



Greetings Everyone! I would like to take this opportunity to wish everyone of you a Happy New Year to you and your family. I hope 2025 finds you in the best of health and this year will be better than last year.

In November 2024, we had our Fall Retiree Luncheon in Santee, South Carolina. We were honored to have our National Retiree President, Charles Peters, as our special guest. He talked about all the recent changes that have taken effect with your new medical plans. Everyone in attendance was able to get all their questions answered and enjoy fellowship with the National President.

We ended 2024 with a BANG! On December 21, 2024, HR. 82 (Social Security Fairness

Act) passed. We walked through the halls of Congress for years talking with our congresspeople to pass this precious piece of legislation and it finally happened. Thanks Dave Cook and our Legislative Committee for their hard work. There is still work to do. The 2025 Legislative Summit will be March 16-19, 2025. The active UPMA Executive Board is offering a \$500.00 stipend for any retiree who would like to attend 2025 Legislative Summit. Please contact President, Howard Brown if you would like to attend.

The South Carolina State Convention will be in Rock Hill, South Carolina, April 10-12, 2025. Please plan to attend the entire convention to help support our active members. If you cannot attend the entire convention, please plan to come on Saturday, April 12th to spend the day with the active members and support them during the convention.

We will have our Spring Retiree and Associates Luncheon on Saturday, April 12th in Rock Hill at the State Convention. Please contact Roy Brown and let him know if you plan to attend. The Retiree Executive Board requests that each Retiree or Associate attending the luncheon pay a fee of \$25.00, which will be reimbursed following the luncheon. Please send your Check to Roy Brown, Secretary/Treasurer, 244 Cherokee Farm Road, Beaufort, SC, or you can give Roy a call at 843-441-2173.

Membership is the backbone of our organization. Both active and retirees need members to grow and be viable. Please contact your retiree friends and get them to join and become an active member of this great retiree organization. UPMA National Office is offering \$50.00 for each Associate that you get to sign up and \$100.00 for each EAS you get to sign up. Some of our offices are operating on limited hours. This is a terrific opportunity to sign a clerk who will be an associate member. A copy of 1187R (for Retirees) and 1187 (for EAS and Associates) are in this magazine for your convenience. Please assist our chapter by signing as many members as possible and earning a little money while visiting offices.

We have a Facebook page, SC Chapter UPMA, Retiree. All up-to-date information is on the page to help us know what is happening with retirees as well as information from the national office. The Active members have a Facebook page as well, their page is South Carolina UPMA. Send a friend request to join both pages.

UPMA Gold is another information tool for retirees. Linda Carter is the UPMA Retired national email coordinator. She sends out information daily/weekly about what is happening with all retirees around the country and up-to-date information as to what is happening nationally. During the months leading up to the start of the new medical plans, we received information daily as to what was going on with all the changes. If you do not get UPMA Gold via email, please send Linda Carter your name and she will add you to the list. Email address upmagold@gmail.com.

I cannot wait to see all of you at the SC State Convention. Retirees, LET US PACK THE HOUSE!!!



CHAPTER VP AND EDUCATIOIN CHAIR: SANDRA WILLIAMS

To become a postmaster, there are several prerequisites and steps you need to follow:

1. Educational Background: There are no specific educational requirements to become a postmaster. However, most postmasters start their careers in entry-level positions such as letter carriers, mail processors, or clerks.

2. Experience: Gaining experience in various roles within the Postal Service is crucial. This experience helps you understand the operations and develop the skills needed for a postmaster role.

3. Training Programs: The U.S. Postal Service offers training programs such as Supervisor Programs and Postmasters Essentials. You can also look online for training you can request. There are some limitations. However, you won't know if you don't ask.

4. On-the-Job Training: Aspiring postmasters receive on-the-job training to learn the intricacies of postal operations, including mail processing, customer service, and administrative duties.

5. Leadership Skills: Demonstrating strong leadership skills is essential for career advancement. This includes managing personnel, resolving conflicts, and overseeing financial operations.

6. Promotions: The Postal Service primarily promotes from within, so seeking promotions over time and demonstrating your abilities can help you move up the ranks.

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By following these steps and gaining the necessary experience and training, you can work your way up to becoming a postmaster. If you have any specific questions or need more information, feel free to ask! Attend your UPMA functions to gain more invaluable knowledge.





CHAPTER LEAD MEMBER REP: JEANETTE JOHNSON

I receive calls daily from Members asking, "can my POOM do this or that?"

I go back to something our president said, Can they? yes... Should they?.... no.

The majority of calls I receive involve Postmasters or Managers who feel intimidated or threatened by instructions. It seems that values and ethics have evolved within our organization over the years. I often remind members who contact me not to compromise their character for anyone or anything and to always adhere to policy and procedure.

If we allow our superiors to violate policies regarding treating every employee with dignity and respect, we should ask ourselves why we feel compelled to settle for this behavior. Every employee, including EAS, deserves fair treatment. Concerns about promotions, favor with superiors, or receiving awards should not prevent employees from standing up for what is right. Silence can imply agreement with the actions taking place around us, affecting neighboring offices and fellow Postmasters who offer support during staff shortages or supply issues.

When a boss moves on, employees will still work alongside peers who may have been disrespected or mistreated. Sharing concerns confidentially does not help resolve these issues. We can all achieve our mission if everyone takes ownership and responsibility for their part, even when it involves ncomfortable situations. Remaining silent is not conducive to standing up for what is right. The UPMA organization values those who continue to support, coach, and guide each other, and we express our gratitude. UPMA offers protection from corrective actions such as being written up, investigated, suspended, dismissed, or downgraded. Trained chapter member representatives in every state assist members through challenging situations in their postal careers. These representatives provide support in investigative interviews, mediation, appeals, and foster leadership, communication, and engagement. They also promote healthy workplace communication.

*Imagine never walking alone into an interview or proceeding again! As a UPMA member, you have a dedicated team ready to stand by your side. The executive board, including myself as the lead Chapter Member Representative, is here to assist you. If you're faced with suspicious instructions or denied your rights outlined in the ELM, don't hesitate to reach out for training on the proper rules. If put on a detail, make sure you get your higher-level assignment (1723) and appropriate pay -remember, these assignments boost your retirement benefits. Feel treated unfairly? Contact any of the executive board members for South Carolina. Speak up; we're here to advocate for you. Stand with us in UPMA, and let's make sure justice prevails.







FORM 1187-R

Please complete and mail to:

Request and Authorization for Voluntary Allotment of Compensation for Payment of Employee Organization Dues

UPMA National Office 8 Herbert St. Alexandria, VA 22305-2600 (703) 683-9027

*OPM assigns the CSA number to all Civil Service and FERS annuitants and/or surviving spouse

Social Security Number			My Annuity Number is:								
		CSA	-							-	
Name of Retired Employee (PRINT Last Name, First, Middle)				Date of Birth							
Street and Number/PO Box	City				Stat	e		ZI	P+4		
Month/Year Retired	Home or Cell Number	Gender				Chap	oter				
	()	Male Female									
Email Address		Sponsore	d by:								

Note: If not receiving an annuity contact National Office for information on membership.

SECTION A – Authorization

The United States Office of Personnel Management is authorized to make an appropriate deduction from my annuity payments, not to exceed the amount certified by the **United Postmasters and Managers of America (UPMA)** as the amount of dues for which I am obligated, and to pay the deducted sum to **UPMA**. This authorization shall apply to any and all dues changes certified by **UPMA**. This authorization shall be valid until **UPMA** receives and processes my written notice of cancellation in accordance with its agreement with the United States Office of Personnel Management. Any disputes regarding this allotment authorization shall be a matter between **UPMA** and me; I hold the United States Office of Personnel Management harmless for any erroneous deductions made pursuant to this authorization.

I also request the United States Office of Personnel Management to disclose any information necessary to execute this request.

Signature	Date:



Section A: All New Members Complete

USPS Employee Identification Number (EIN)	Social Security Number	Date of Birth		Gender Male	Female 🛄
Name (PRINT Last Name, First, MI)		Contact Telephone			
Home Address (Street and Number/Box)	City	State	ZIP+4		
Personal E-mail Address					

Section B (Check One): Destmaster Manager/Supervisor Associate PMR

Position	PO/City/State/ZIP
Post Office/Work Telephone Number	Pay Schedule Level
Post Office/Home Payroll Office Finance Number	Designation Code

Section C: For Use by the Employee Organization



Mail completed form to: United Postmasters and Managers of America (UPMA) 8 Herbert Street Alexandria, Virginia 22305-2600

Visit the UPMA website unitedpma.org for membership benefit information.

Section D: Authorization by Employee

I hereby authorize the above-named agency to deduct from my pay each pay period the amount certified above as the regular dues the (UN-P) United Postmasters and Managers of America (UPMA) and to remit such amounts to that employee organization in accordance with its arrangements with my employing agency. I further authorize any change in the amount to be deducted that is certified by the above-named employee organization as a uniform change in its dues structure.

I understand that this authorization is a pay periods deduction. It will become effective the first pay period, following its receipt in the employee organization's headquarters office: UPMA, 8 Herbert Street, Alexandria, VA 22305-2600.

I further understand that revocation forms Standard Form No. 1188, "Revocation of Voluntary Authorization for Allotment of Compensation for Payment of Employee Organization Dues" are available from my employing agency and that I may revoke this authorization at any time by filling such a revocation form or other written revocation request by "Certified Mail" directly to the employee organization's headquarters office: UPMA, 8 Herbert Street, Alexandria, VA 22305-2600. Such revocation will not be effective, however, until the first full pay period following March 1 or Sept. 1 of any calendar year, whichever date first occurs after the revocation is received in the employee organization's headquarters office.

Signature of Employee	
-----------------------	--

Date

Section E

Check this box to signify you've read and understood the terms in Section D of this form.

Who/what most influenced your decision to join UPMA?

Person's Name

Career Awareness Conference 🔲 USPS Provided Training 🔲 Other

UPMA NATIONAL OFFICE FOR PROCESSING



VISIT UPMASC.ORG